

# COVID-19 IN-SCHOOL TESTING PROGRAM

Today you or your child was tested in school for COVID-19 by a medical professional from SOMOS Community Care. In-school testing is an important part of our work to keep you, your child, and your school's staff safe and healthy.

## GETTING RESULTS

Results are ready in 48 hours. There are three ways to retrieve results:

1. **MISOMOS.COM:** click on "LOGIN" to register or sign-in. During registration, first name, last name, zip code, and date of birth must match the information held by the NYCDOE.\*
2. **MISOMOS MOBILE APP:** available on Google Play and the iPhone App. Store. During registration, first name, last name, zip code, and date of birth must match the information held by the NYCDOE.\*
3. **SOMOS RESULTS HOTLINE: 833-357-6267**
  - Monday – Friday, 8:00 a.m. – 8:00 p.m.
  - Saturday – Sunday, 9:00 a.m. – 5:00 p.m.

Parents/guardians and school staff can check for results 48 hours after testing. ***You no longer need to wait for notification from SOMOS that results are ready***, however, SOMOS will send a notification email (if you provided an email address) or text (if you provided a cell phone number) that results are available to be retrieved through one of the above methods.

\*To check or update the information held by the NYCDOE, parents/guardians can call their child's school, and staff can use the Employee Self-Service (ESS) portal. If you still cannot access results via miSOMOS.com or the miSOMOS app., please call the SOMOS Results Hotline for assistance.

## IF YOU OR YOUR CHILD TESTS POSITIVE FOR COVID-19

In addition to being able to access the result via miSOMOS.com, the miSOMOS app., and the SOMOS Results Hotline, someone from SOMOS Community Care will call you between 8:00 a.m. – 8:00 p.m. on weekdays or between 9:00 a.m. – 5:00 p.m. on weekends to inform you about the COVID-19 positive test result, and to share additional information. ***Please answer all calls from unknown numbers for a few days after being tested.***

The privacy of our students and staff is a top priority, and all information relating to COVID-19 testing and your child is strictly confidential.

If you have any other questions, please visit <http://www.schools.nyc.gov/covidtesting> or call 311. Thank you for participating in Random In-School testing and helping to keep your school a safe and healthy environment.